

## TRANSPORTATION DAMAGE CODES

### AREA CODES (1ST AND 2ND DIGITS)

01 Antenna/Antenna Base	33 Audio/Video Player	70 Center Post, Left
02 Battery/Box	34 TV/DVD Screen	71 Corner Post
03 Bumper/Cover EXT- Front	35 Rocker Panel/Outer Sill - Left	72 Left Front Tire
04 Bumper/Cover EXT- Rear	36 Rocker Panel/Outer Sill - Right	73 Left Front Wheel/Rim
05 Bumper Guard/Strip-Front	37 Roof	74 Left Rear Tire
06 Bumper Guard/Strip-Rear	40 SpareTire/Wheel	75 Left Rear Wheel/Rim
10 Door- Left Front	41 Door Sash Tape	76 Right Rear Tire
11 Door- Left Rear	42 Splash Panel/Spoiler - Front	77 Right Rear Wheel/Rim
12 Door- Right Front	43 SD Card	78 Right Front Tire
13 Door- Right Rear	44 Gas Tank	79 Right Front Wheel/Rim
14 Fender- Left Front	45 Tail Light/Hardware	80 Cowl
15 Quarter Panel- Left	46 Owner's Manual	81 Gas/ Cap Cover
16 Fender- Right Front	48 Trim Panel- Left Front	84 Tools/ Jacks/ S-T Mounting Kit & Lock
17 Quarter Panel- Right	50 Trim Panel- Right Front	85 Communication/GPS Unit
18 Floor Mats Front	52 Deck Lid/ Tailgate/ Hatchback	87 Hood Deflector
19 Floor Mats Rear	53 Sunroof/ T-top	89 Trailer Hitch/Wiring HarnessTow Hook
20 Glass Windshield	54 Undercarriage- Other	90 Frame
21 Glass Rear	55 Cargo Area- Other	91 Exhaust System
22 Grille	57 Wheel Covers/ Caps/ Rings	92 License Bracket
24 Headlight/ Cover/ Turn Signal	58 Radio Speakers	93 Steering Wheel/Airbag
25 Lamp- Fog/ Driving/ Spot	59 Wipers, All	94 Seat- Front Left
26 Headliner	60 Splash Guard	95 Seat- Front Right
27 Hood	64 Spoiler/ Deflector- Rear	96 Seat- Rear
28 Keys	65 Luggage Rack (Strips)/Drip Rail	97 Carpet- Rear
29 Keyless Remote	66 Dash/ Instrument Panel	98 Interior- Other
30 Mirror- Outside Left	67 Cigarette Lighter/ Ashtray	99 Engine Compartment- Other
31 Mirror- Outside Right	68 Carpet- Front	
32 Entire Car	69 Center Post, Right	

### TYPE CODES (3RD AND 4TH DIGITS)

01 Bent	12 Scratched	24 Marker Light/Additional Turn Light Damage
02 Broken	13 Torn	25 Decal/Paint Stripe Damaged
03 Cut	14 Dented Paint not Damaged	29 Contamination - Exterior
04 Dented	18 Molding/Emblem, Weatherstrip-Damaged	30 Fluid Spillage- Exterior
05 Chipped	19 Molding/Emblem, Weatherstrip-Loose	34 Chipped Panel Edge
06 Cracked	20 Glass- Cracked	36 Incorrect Part or Option not as Invoiced
07 Gouged	21 Glass- Broken	37 Hardware - Damage
08 Missing (Except Molding/ Emblem)	22 Glass - Chipped	38 Hardware - Loose, Missing
09 Scuffed	23 Glass- Scratched	
10 Stained or Soiled		
11 Punctured		

### SEVERITY CODES (5TH DIGIT)

1 - Less Than and Including 1" Length/ Diameter	4 - Over 6" Up to and Including 12" Length/ Diameter
2 - Over 1: Up to and Including 3" Length/Diameter	5 - Over 12" Length/Diameter
3 - Over 3" Up to and Including 6" Length/Diameter	6 - Missing

### SPECIAL TRANSPORTATION DAMAGE OPERATION NUMBERS

For Paintless Dent Repair (Transportation claims only), use Operation Number A971-009 with the applicable damage code. For Undercarriage Damage (Transportation claims only), use Operation Number A994-999 with the applicable damage code. For more Transportation Damage Code information see Section 2 of the Policy & Procedures Manual